

Terms and conditions – Individual registration

ISPO World Congress 2027 registration helpdesk c/o CDM Thailand

Email: ispo2027@cdmthailand.com

Phone: +66 2 965 8909 (Monday to Friday, 08:00-17:00 ICT)

Website: www.ispo-congress.com

Payment

Payment conditions

You will be able to pay by credit card (VISA, Mastercard, American Express and JCB) during the online registration process. All payments are to be made in Thai Baht (THB). All rates are applicable to 7% Thai VAT.

On exception, bank transfers will be accepted. If you would like to pay by bank transfer, please email ispo2027@cdmthailand.com to request an invoice. Payment by invoice will be possible until 45 days prior to the congress. Please note that an administrative charge of THB 1,000 will be added to the invoice amount.

Registration confirmation

On completion of the online registration and payment, a confirmation email containing all the details of your registration will be sent immediately. You will receive a unique QR code in a separate email from support@expopass.co. Please present it at the congress for quick and easy check-in. Approximately two weeks before the congress, registrants will be sent an email including all other logistical details and important congress information.

Cancellation and changes

Cancellation of registration

Registrations can be cancelled and will be refunded minus an administrative charge of THB 3,300, provided the cancellation is received by Monday, 25 January 2027. For cancellation received after this date no refunds will be made. All cancellations must be made in writing to ispo2027@cdmthailand.com.

Approved refunds will be processed after the conclusion of the ISPO World Congress 2027 using the original method of payment where possible.

Transfer of registration

Your registration may be transferred to another member of your organisation, subject to a THB 1,700 processing fee.

Modifications

Any modification requests must be received in writing via: ispo2027@cdmthailand.com.

Non-attendance (No-show)

If a registered participant is unable to attend the congress for any reason, no refund or credit will be provided for non-attendance.

Double Payment / Overpayment

In the event of a duplicate payment or overpayment, the excess amount will be refunded less an administrative processing fee of THB 1,700.

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General conditions

Accommodation

Registration fees do not include accommodation. Hotels offer special rates for participants at a number of hotels in Thailand if booked through CDM. For more information, and to make an online booking, visit the [housing booking page](#).

For questions regarding accommodation please contact CDM at ispo2027@cdmthailand.com

Transportation

No congress bus shuttles or other transportation from the hotels to IMPACT Forum are arranged or included in the registration fees. For information on transportation, please visit the [travel section on the congress website](#).

Food and beverage

Lunch is included in your registration fee. During registration, you will be asked to indicate any dietary restrictions.

Insurance and liability

It is recommended that participants obtain adequate cover for travel, health and accident insurance before they depart from their countries. ISPO, Leipziger Messe GmbH, CDM and IMPACT Forum cannot accept responsibility for personal injuries, or loss of, or damage to, private property belonging to the congress participants and accompanying persons.

Force Majeure

The organisers shall not be responsible or liable for any partial or total non-performance, delay, postponement, cancellation, relocation or modification of the congress, including its conversion to a virtual or hybrid format, caused by circumstances beyond their reasonable control, including, without limitation, accident, natural disaster, epidemic or pandemic, public health emergency, war, terrorism, governmental restrictions or travel advisories, interruption of transportation or other facilities, strikes, lockouts, civil disturbance or any other force majeure event.

In such circumstances, the organisers may, at their sole discretion, postpone, cancel or modify the congress and determine whether to offer a refund, credit, transfer or other alternative arrangement, which shall constitute the registrant's sole and exclusive remedy. The organisers shall not be liable for any travel, accommodation, visa, insurance or other costs or for any indirect or consequential loss arising from such circumstances, to the fullest extent permitted by applicable law. The applicable arrangements will be communicated to registered participants and published, where appropriate, on the official congress website.

Images and recordings

As a registered participant of the International Society for Prosthetics and Orthotics World Congress you:

- Grant permission for ISPO to use your likeness in a photograph or video in any of its publications and presentations, including website entries, without payment or any other consideration.
- Authorise ISPO to edit, alter, copy, exhibit, publish or distribute the photograph or video for purposes of publicising ISPO's programmes or for any other lawful purpose.
- Waive the right to inspect or approve the finished product, including written or electronic copy, wherein your likeness appears.
- Agree that these materials will become the property of ISPO.

Travel visa information

Depending on your nationality, you may require a visa to enter Thailand. For the latest visa and entry requirements, please visit <https://www.thaievisa.go.th/> or contact the Royal Thai Embassy or Consulate in your country or region.

Visa requirements vary by nationality, and travellers are responsible for ensuring that they meet all applicable entry and visa requirements before travelling to Thailand.

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If you require a visa to travel to Thailand for the congress, please contact the Thai Embassy or Consulate in your country or region. The Embassy or Consulate will advise on specific visa requirements, such as information on travel visa application and submission procedures, required documents, application fees payable, etc.

The registrant is responsible to inform himself / herself in full and in a timely manner of the pertinent requirements for entering Thailand (e.g. visa requirements).

Upon completion of registration and payment, you will receive a **registration confirmation email** with a link to download your **Visa Invitation Letter**. This letter is not required for participants eligible for visa exemption or visa-free entry to Thailand; however, the system will still allow all registrants to generate and download one if needed.

Data protection

The transfer and processing of personal data between CDM Thailand and ISPO is carried out in accordance with the European Union General Data Protection Regulation (EU GDPR), the Personal Data Protection Act (PDPA) and any other applicable data protection law. Where the two laws differ, the standard giving you the greater protection is applied.

Your name and contact information, including electronic address, may be used by ISPO for relevant purposes such as promotion, networking, and administration of this, and future events of this type. Registrants will be added to the ISPO eUpdate mailing list.

Exhibitors may be able to book a scanning system for digital visitor registration at their stand. For you, this means you no longer need to hand out business cards. Exhibitors can scan the QR code on your name badge and will then receive the contact details you provided during registration. Of course, only the exhibitor to whom you have shown your badge for scanning will be able to retrieve your details. Presenting the badge for scanning is a voluntary act on the part of the visitor; therefore, visitors decide for themselves at that time whether to share their details with the exhibitor.

For further information on how your data will be used, we invite you to read the [Data Protection Regulation Policy](#).

Email communication

By providing your email address, you consent to be contacted by this method in relation to this event and future events of this type. Should you not wish your details to be used for any of the above purposes, please contact: info@ispo-congress.com.

Accessibility

IMPACT Forum is an accessible venue. In order for the organisers to be aware of any accessibility requirements, please indicate any such requirements during the online registration process.

Name badge

Your congress materials together with your name badge should be collected onsite at the registration desk at IMPACT Forum. Name badges must be worn at all times during and in all areas of the event.

Language

The official language of the congress is English.